

VOLUNTEER RECRUITMENT FAQ

Frequently Asked Questions



WILL I BE TESTED FOR COVID 19?

No, as a volunteer you will only be asked to complete a Health Self-Assessment at the start of each shift.

WHAT PPE WILL I BE OFFERED?

A **face mask** will be provided for all staff and volunteers.

WILL I BE OFFERED THE VACCINATION?

It is hoped that all volunteers **who wish to take** the vaccination will be able to have it but it is not compulsory.

HOW DO I REGISTER FOR SHIFTS?

You can register at the central website called [MyVolunteerPage](#). You will be asked to create a profile online after which you can sign up for shifts.

WHAT DO I WEAR?

Just wear comfortable clothes and shoes, you are likely to be on your feet for the majority of your time in the vaccination centre, so you need to be comfortable.

WHAT HAPPENS IF I CAN'T DO MY SHIFT?

You can sign out of a shift up to 48hrs on [MyVolunteerPage](#) and after that you will need to call your volunteer coordinator directly or a key listed contact.

WHAT I WILL NOT BE DOING?

You will not be providing the vaccination nor be expected to provide full information on the vaccine.

WILL I GET TRAVEL EXPENSES?

Volunteer Now will reimburse up to £15 per day subject to providing a valid receipt from a claim sheet which will be emailed to you. Snacks and drinks will be available in each vaccination centre.

WILL I NEED TO GET MY TEMPERATURE CHECKED?

You will be asked to complete a short form on arrival to confirm how you are feeling on the day. No temperature check process will be in place.

AM I ABLE TO ATTEND AS A VOLUNTEER?

If your age is 18 or over, you can be a volunteer unless you are experiencing any of the following symptoms:

- a high temperature – this means you feel hot to touch on your chest or back (you do not need to measure your temperature), or;
- a new, continuous cough – this means coughing a lot for more than an hour, or three or more coughing episodes in 24 hours (if you usually have a cough, it may be worse than usual), or;
- anosmia - the loss or a change in your normal sense of smell.

Please note this will not be a suitable volunteer role for you if you are pregnant or if you or a person that you live with fall into the [clinically vulnerable category](#).

ARE THE VACCINATION CENTERS A SAFE ENVIRONMENT?

All centers have been risk assessed. Social distancing, hand sanitizing, ventilation, PPE, etc. will be in place.

WHO DO I REPORT TO WHEN I ARRIVE?

An identifiable team leader will be in place in each centre to support volunteers and to liaise with the staff managing the centre. Your team leader will not necessarily be from your volunteering organisation.

WHAT WILL I BE DOING?

- Supporting reception points: providing a warm welcome; encouraging people to use hand sanitizer and wear a facemask; maintaining social distancing in queue management; passing people onto next stages in process – e.g. medical administrator/nurse – vaccination station;
- Navigating people through large and busy vaccination centre.
- Reinforcing key public health messages relating to Covid.
- Providing support at the observation area for people who have just received the vaccine.
- Directing people to the correct exit point in the building, managing the flow of people to ensure social distancing is maintained.